

DGC-2020 Product

Notes

PRNote 139
June, 2013

Setting up USB Communication

If connecting to the DGC-2020 or IEM-2020 through a USB cable, select USB via Serial RS232, USB, and enter the COM Port. The USB drivers are installed automatically during the BESTCOMSP^{Plus}® installation process.

To select the correct COM Port on your computer:

- Right-Click on "Start" on your computer.
- Select "Explore"
- Right-Click on "My Computer"
- Select "Manage"
- Select "Device Manager"
- Expand the Ports (COM & LPT) branch.
- Locate the device named CP2101 USB to UART Bridge Controller (COMx).
- The COM Port number will be displayed in parenthesis (COMx).

Note: Be sure operating power is applied to the DGC-2020 or IEM-2020 and the USB cable is connected before opening the Device Manager.

For more details, download the [DGC-2020 manual](#) or [IEM-2020 manual](#). If you have any questions, consult the Basler factory at (618) 654-2341 or visit www.basler.com.



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