

Login/My Account Page (Customers)

Current Users:

- You can log in to the site with the same credentials you have been using for basler.com.
- Upon first login, you will need to use multifactor authentication (MFA). You will receive an email or text with a code to verify your login.
- Select Yes to Remember Device if you want to skip MFA for 30 days.
- Once logged in, click on My Account to view the Product Selector, Software Notifications, and other profile details.

New Users:

- You will be required to use a business email address to create a new account.
- Create a **Strong** password. Hint: The password should be at least eight characters long, use upper and lower case letters, numbers, and symbols like ! " ? \$ % ^ &). Avoid dictionary words and patterns. We recommend using a password generator.
- Upon login, you will need to use multifactor authentication (MFA). You will receive an email with a code to verify your login.
- Select Yes to Remember Device if you want to skip MFA for 30 days.
- If you do not have a business email address, please contact info@basler.com.

The screenshot shows the top navigation bar of the Basler website with links for Industries, Products, Resource Hub, Basler University, Support, and Company. On the right, there are icons for a flag, a contact button, and user profile icons. Below the navigation bar, the page is split into two columns. The left column has a dark blue background with the text 'Create an Account' and a list of benefits: 'Get access to technical resources', 'Generate a quote using our online catalog', 'Download software', and 'And more!'. At the bottom of this column is a 'Create an Account' button. The right column has a white background with the heading 'Welcome Back' and a subtext 'Enter your login information below to access your profile and additional content'. It contains input fields for 'Email' and 'Password', a 'Remember Me' checkbox, a 'Forgot Password?' link, and a 'Log In' button.

This is a modal window titled 'Validate OTP'. It contains a message: 'One-time passcode has been sent to [redacted]. Please enter below the code in order to verify yourself.' Below this is a section labeled 'Attempts left:' with an input field for 'Enter code' and a 'Resend OTP' link. A 'Validate' button is at the bottom. At the very bottom of the modal, there are links for 'Use Backup Codes' and 'Locked out? Click to recover your account using email verification', along with a 'Go Back' link and the Basler Electric logo.

This is a modal window titled 'Remember Device'. It contains a message: 'Do you want to remember this device? Remembering this device enables you to avoid the Two Factor Authentication (2FA) the next time you login from this device.' Below the message are two buttons: 'Yes' and 'No'. At the bottom left is a 'Go Back' link, and at the bottom right is the Basler Electric logo.