



## Field Service Engineer

Littleton, CO

- Job Summary:** Position requires travel to various site installations for system startup or system maintenance or to conduct training on systems and/or devices manufactured by Basler and other manufacturers. Design, build, and evaluate equipment required for jobs and projects. Requires minimum supervision.
- Reports to:** Customer Service Manager
- Essential Duties:**
- Capable of analyzing circuits used in Basler devices and other manufacturers' devices.
  - Capable of designing circuits used in Basler devices.
  - Coordinate with the Field Service and Training Coordinator and the customer for scheduling of service trips.
  - Write trip reports describing in detail the system and device failure and actions taken. Review with the design engineering group the system problem and the solution.
  - Travel to customer site to oversee installations of equipment, to perform system start up or required maintenance, to provide instructions for customer maintenance, or to repair equipment.
  - Design, build, and test breadboard units required for jobs or projects with minimal supervision.
  - Conduct tests requiring selection and adaptation of test equipment and modification of test procedures. Release ATPs and ATRs.
  - Evaluate reports on component and equipment failures, and recommend solutions.
  - Represent Basler Electric while at customer facility. Will typically be the only technical person on the site.
  - Assist Sales in the determination of cost responsibility.
  - Provide technical support while at Basler's facilities.
  - Assist in writing and help refine instruction and service manuals.
  - Write other project reports as assigned.
  - Coordinate required drawings, sketches, or other artwork with appropriate personnel.
  - Perform other duties as assigned.
- Requirements:**
- Extensive travel (approximately 70%).
  - Travel will be worldwide with little advance notice.
  - BSEE or Associate Degree with electrical field experience.
  - Two (2) years' experience in design or field service engineering is desired.
  - Above average written and verbal communication skills.



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**Contact:**

Basler Electric welcomes employment applications received directly from interested candidates. We prefer that you submit your resume in Microsoft® Word or Adobe® PDF format.

Basler Electric Company  
Human Resources  
12570 Route 143  
Highland, IL 62249-1074

Tel: +1 618.654.2341, ext. 251  
Fax: +1 618.654.2351  
Email: [employment@basler.com](mailto:employment@basler.com)

**Benefits:**

Basler offers a comprehensive benefits package which offers: Medical, Prescription, Dental, Vision, Life, and AD&D insurance; a 401k plan; paid leaves for Vacation, Holiday, Sick, Jury Duty, Bereavement; tuition reimbursement. All benefits are subject to eligibility requirements.

**Compensation:**

We anticipate filling the Field Service Engineer position with an expected compensation range of \$73,000 - \$84,000. We are open to reviewing additional candidates with more or less experience and the pay range may differ if filled at a different level. Our pay ranges are determined by job, responsibility, and location. Starting pay and job title are based on location and job-related factors such as candidate experience, training, knowledge, and skills.